

# Our Business Commitments

## OUR values:

### Always delighting our customers

- Deliver everything we promise
- Right first time, every time
- Outstanding quality, service, innovation and safety
- Personally responsible, personally accountable

### A brilliant place to work

- One Team working together
- Passionate, energetic and rewarding
- Open, honest and committed
- Well informed with everything needed to do a great job

### Better every day

- Challenging, changing and fast
- Continually developing our people and processes
- Smart simple solutions
- Great communication

### Proud of how we do business

- Good neighbours
- Supporting our people
- Succeeding through long term profitable partnerships
- A safe place to work

